

Understanding our fees and charges



We want to be clear with you from the outset about our fees and charges, so that you always know what to expect.

Let's start with our hourly rates. We charge our therapeutic, positive behaviour and employment supports in line with the rules set out in the NDIS pricing arrangements.

Our hourly rates are:

Occupational Therapy	\$193.99
Exercise Physiology	\$166.99 (incl. GST)
Physiotherapy	\$193.99 (NSW, VIC, QLD and ACT) \$224.62 (WA, SA, TAS and NT)
Speech Pathology	\$193.99
Key Worker – Early Childhood Support	\$193.99
Therapy Assistant (Level 2)	\$86.79
Psychology	\$222.99 (NSW, VIC, QLD and ACT) \$244.22 (WA, SA, TAS and NT)
Counselling therapy supports (Prov Psych)	\$156.16
Employment-related Assessment and Counselling	\$193.99
Positive Behaviour Support	
Capacity Building Categories: Improved Relationships and Behaviour Support (PACE)	\$222.99 (NSW, VIC, QLD and ACT)
Specialist Behavioural Intervention Support	\$244.22 (WA, SA, TAS and NT)
Behaviour Management Plan	\$222.99 (NSW, VIC, QLD and ACT) \$244.22 (WA, SA, TAS and NT)
School Leaver Employment Support	\$530 (weekly charge)

Note: Hourly rates may vary for remote and very remote regions. We will inform you when confirming your support

Our session times include both face-to-face and non-face-to-face activities. This means your session not only includes time spent with you but also time we dedicate to preparing for the session and documenting our notes afterward. While there may be variability based on your circumstances, below is a summary of what you can typically expect from your session time. Our clinicians always aim to stay within your allocated time, however, if a session runs longer, additional charges may apply.



60 minute session

42 minutes face-to-face
18 minutes non-face-to-face



78 minute session

60 minutes face-to-face
18 minutes non-face-to-face



90 minute session

60 minutes face-to-face
30 minutes non-face-to-face



120 minute session

90 minutes face-to-face
30 minutes non-face-to-face

Session face-to-face time

- Direct individual/ group therapy with you or your child
- Assessment activities
- Discussions or feedback with you or your support people

Session related non-face-to-face time

- Session preparation including reviewing past notes and setting up for your session.
 - Writing case notes, therapy plans, and progress updates.
 - Communicating with support coordinators, family/carers, or allied health providers about your progress and goals.
- There are other activities that are part of supporting participants in achieving their goals. However, these activities occur outside of session times.

Supporting activities outside session times

- Development of a Schedule of Support.
- Quality Assurance: Senior clinicians reviewing reports/plans and case consultations to help you achieve your goals.
- Researching strategies and developing tailored resources.
- Reviewing reports and developing tailored strategies.
- Travel (if applicable) including parking and public transport.

Travel

We aim to minimise travel costs while giving you greater choice and control in how and where you receive your services. If you choose to attend one of our clinics, there will be no travel cost charged to you.

If our clinician is coming to your home or a community setting, you will be charged a reasonable travel cost for both travel time (labour), travel distance (non-labour travel costs) and parking/ public transport fares (for example, ferry fares).

We will:

- Aim to match you to a local clinician, with appropriate skills and experience for your condition
- Where possible, coordinate appointments with other participants in your area to share travel costs
- Talk to you about how you can save on travel costs

If you have any questions about service charges, our friendly concierge team is here to help. Reach out at **1800 238 958** or hello@abilityactionaustralia.com.au - we're happy to assist before or during your services with Ability Action Australia.